



## Telecoms Engineer

We currently have a vacancy for an experienced Telecoms Engineer.

The ideal candidate will have experience in dealing with voice and data problems as well as the ongoing maintenance of these services via online supplier portals. A knowledge of Openreach processes/procedures is advantageous and experience with Samsung PBX systems is desirable, however training can be provided.

You will be expected to communicate progress on problems and faults to the necessary stakeholders such as the customers and other internal departments.

Candidate must be familiar and confident with internal telephone wiring, as well as maintaining and fault finding issues with internal wiring.

### Responsibilities and experience required

- Problem solving line issues – PSTN, ISDN and SIP.
- Maintaining and installing hosted and on site PBX telephone systems – HV.Select, BT Centrex and Samsung Officeserv systems.
- Managing ethernet installs such as EFM, Leased lines, MPLS, etc.
- Dealing with voice and data faults through first line support and experience with dealing with faults once escalated to Openreach or the ISP.
- Assisting the sales staff with recommendations and technical experience for customer proposals or tenders.
- Visits to client sites will be required to help diagnose faults with lines and or broadband.

**Hours of Work:** Monday to Thursday 09:00 to 17:30 and Friday 08:30 to 17:00

### Benefits

Competitive Salary dependent on experience, 28 days Holiday and 1 day additional holiday for your birthday.

**Please send completed applications or CV's to [vacancies@microtech-group.co.uk](mailto:vacancies@microtech-group.co.uk)**

