



Job Summary

Job description: Infrastructure Engineer (Projects)

Location:

Working from either the Company's base in Kilmarnock or at Customer Sites

General Description:

The job role will involve the delivery and implementation of a wide range of technology, size and complexity of IT Projects to our customer base along with the provision of support to our support team and customers.

Primary Job Functions:

- Involvement in and where appropriate responsibility for Project delivery.
- Installation of assigned Projects in a professional manner and to agreed timeframes.
- Creation of Project documentation for the customer and for the handover of completed projects to the support team.
- Pre-Sales support
- Provision of support to our support team and customers.
- Building client relationships

Required Skills:

- The ability to implement, support and provide pre-sales support for a variety of IT Projects ranging in complexity and size.
- The ability to effectively communicate complex technology issues to non-technical clients.
- A passion for client service and delivery
- Good technical and analytical skills
- Experience with the support, installation and configuration of Microsoft products to include but not limited to the following:
 - Windows Desktop Operating Systems
 - Windows Server Operating Systems
 - Active Directory
 - Remote desktop services
 - Exchange



- Office 365 Installations and various migration types
 - Microsoft SQL Server
 - Experience of implementing physical and virtual servers for and into Hyper-V virtualised environments.
- Networking experience with WAN / LAN Based products managing Routers, Switches, VLANs and Wireless technologies
 - Solid experience in the installation, problem analysis and resolution of software issues
 - Ability to function in a self-directed environment
 - Must excel in a fast-paced, agile environment where critical thinking and strong problem-solving skills are required for success
 - Innovative thinker who is positive, proactive and readily embraces change
 - Ability to handle clients professionally during all interfaces
 - Strong written and verbal communication skills
 - The successful candidate will require a PVG/Disclosure Scotland check.
 - Full UK Driving License required

Desirable Skills

- Experience in writing Tender documents
- Experience throughout the project lifecycle from proposal stage through to handover and ongoing support
- Experience in scripting and automation
- Experience installing and supporting Linux
- Ability to provide consultancy to customers
- Experience with Enterprise Mobility + Security
(Intune, Azure Active Directory, Azure, Information Security)
- Experience with Cloud based solutions including:
 - Azure
 - IaaS
 - PaaS
 - Identity (Azure AD, ADFS)

Qualifications: Current Microsoft Certifications would be desirable

Experience: 5+ years of IT support experience is essential with 2+ years of Infrastructure Projects Implementation experience preferred.

Education: HND or above in an ITC related environment (preferred) or equivalent and preferably hold current and pertinent Microsoft Certifications.



Salary: The Salary for this position is negotiable and will be based entirely on experience, education, certification and work history.

This post has the option of a company vehicle

Reporting: Reports to the Projects Team Leader

Job Type: Full-time (Based on a 7.5 hour working day)

Please send completed applications or CV's to vacancies@microtech-group.co.uk

